

Fact Sheet - Ticket to Work Program



What is the Ticket to Work Program?

The Ticket to Work program offers SSA disability beneficiaries greater choice in obtaining the services they need to help them go to work.

It helps anyone who receives SSI or SSDI benefits by offering services such as vocational assessments, training, job placement, job coaching, and other help needed to prepare for, get, or keep a job. The great thing about this program is that you can obtain all of these services without immediately losing your benefits eligibility.

SSA will have pamphlets and other written material available at local Social Security offices.

What happens to my benefits if I use my Ticket?

The Ticket to Work program was designed so that you don't have to worry. While you are using the Ticket program:

- You will *not* automatically lose your disability benefits when you begin working,
- You will not get a medical [Continuing Disability Review](#) (CDR)
- You can continue to get public health care benefits
- You can easily return to benefits if you stop working

The Ticket program is one of several rules called "work incentives" that can help you keep your SSI, SSDI, Medicare, or Medi-Cal coverage while you transition to work.

Where can I get more information about Ticket to Work?

The [Ticket to Work program website](https://yourtickettowork.ssa.gov) (<https://yourtickettowork.ssa.gov>) provides basic information on the program including eligibility requirements and a [directory of Employment Networks](#) (EN). If you have questions regarding eligibility or other Ticket issues, you can contact the Ticket Call Center at 1-866-968-7842 or 1-866-833-2967 (TTY).

The [Social Security Administration](#) (SSA) provides a variety of [information on the Ticket to Work Program](#). You can also contact SSA at 1-800-772-1213 (voice) or 1-800-325-0778 (TTY).

How will I know where the Ticket Program is available?

If you get [Supplemental Security Income \(SSI\)](#) or [Social Security Disability Insurance \(SSDI\)](#), you can find a Ticket to Work [Employment Network \(EN\)](#) in your area by searching the [Employment Network Directory](#) (<https://choosework.ssa.gov/findhelp>) . If you need additional help choosing an EN, you can:

- Call the Ticket to Work help line at 1-866-968-7842 or 1-866-833-2967 (TTY)
- Email the Ticket to Work customer service office at support@chooseworkttw.net

Where does a person with a disability take his/her Ticket to get services?

You take your Ticket to what the law calls an Employment Network. The Employment Networks are private organizations or public agencies that have agreed to work with Social Security to provide services under this program. One-Stop Centers are among the entities that can accept the ticket if they are an approved vendor.... **Such as SELACO WDB at 10900 E. 183rd St., Cerritos, CA 90703 or call 562-402-9336, Renee Fakhfour.**

How will people with disabilities choose an Employment Network?

People with disabilities can contact any Employment Network in their local area to see if it is the right one for them. Both the individual with a disability and the Employment Network have to agree to work together.

Can people with disabilities change Employment Networks?

Yes. People with disabilities have the right to stop working with one Employment Network and begin working with another one. Before the individual makes this decision, however, the person with a disability should make sure he/she fully understands how the Employment Network plans to help you to work.

Information about the Ticket program is also available from many other private and government organizations that help people with disabilities.

If people with disabilities get a Ticket, do they have to use it?

No. The Ticket Program is voluntary.

Contact Renee Fakhfour at (562) 402-9336, x. 1230 for assistance.



This information is based on a fact sheet and other information provided by the Social Security Administration.